

Welcome to the Software House Website Registration Process Guide. This guide has been assembled to provide an overview of the registration process on the Software House website and can be used to help you gain access to website features and tools.

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## Software House Website Login

The page header is where you will find all of the key navigation links and other features such as website search, links to related websites and the login link which provides users with access to a variety of security professional resources. Access to these resources will depend on how each visitor is qualified when they register for the website.

The user registration link is directly beside the Login link and can be used for all new visitors that require extended access to product information. When visiting the website we recommend logging in each time to be certain you are viewing all content you are qualified to view.



Direct URL: <https://swhouse.com/Login.aspx?pp=http://swhouse.com/Default.aspx>

Logging into the website only requires the registered visitors email address and password.

## Forgot My Password Recovery Feature

If a user forgets their password, they can type in their email address and click the link labeled 'I forgot my password' and the password will be sent to the email address.

A screenshot of the Software House website login and registration form. The form is divided into two columns. The left column is titled 'Already a Member?' and contains fields for 'Email address' and 'Password', a checkbox for 'Keep me logged in', and a link labeled 'I forgot my password' which is circled in red. The right column is titled 'Not a Member yet?' and contains the text 'It's free and gets you access to:' followed by a bulleted list of benefits: 'Content from American Dynamics, Software House, Kantech and CEM Systems', 'Content not found in our public web sites', and 'Members-only downloads'. At the bottom of the form, there are three buttons: 'LOG IN', 'SIGN UP', and 'CLOSE'.

## Site Registration

URL: <https://swhouse.com/Register/Register.aspx>

To create a free account, which provides you with additional access throughout the website, please complete the on-line registration form below. Please make sure to fill out all the fields in the form. They are used to auto-populate the integrator information in the software license registration process.

The screenshot shows the 'Site Registration' page on the Software House website. The page header includes the Software House logo and the tagline 'From Tyco Security Products'. A navigation link for 'Related Websites' is visible. The main heading is 'Site Registration'. Below the heading is a paragraph of instructions: 'To create a free account, which provides you with additional access throughout the website, please complete the registration form below. Please use your company email address when registering because we assign certain website access based on approved email domains. Any email address will work for End User access. After submitting this form, a validation email will be sent to the email address you provided. Click the link within that email and a validation web page will open (just close it) and a second email will arrive with your password. After initial login please change your password. If you are experiencing any problems, please contact the Site Administrator.' The registration form consists of several fields: '\* First Name', '\* Last Name', '\* Job title', '\* Company', 'Address 1', 'Address 2', 'City', 'State/Province', 'Zip/Postal Code', 'Country' (with a dropdown menu), 'Office Phone', and '\* Email'. There are also two dropdown menus: '\* Preferred Language' (set to 'English') and '\* Affiliation' (set to 'Please Select'). A checkbox is present with the text 'I have read and agree to the Terms of Use and Privacy Policy of this website.' At the bottom of the form are 'Submit' and 'Close' buttons.

This page will automatically qualify users and provide access to security professional content based on the information provided in this form.

## Email Domain Validation

Please use your company email address when registering because we assign certain website features on approved email domains. Any email address will work for End User access. If you feel you reached this message in error, please contact the Site Administrator for assistance.

**Our Apologies, we did not find your email domain in our approved list for your selected Affiliation.  
Please confirm that you entered your COMPANY email address correctly and have chosen the proper Affiliation;  
We validate Affiliation against approved email domains.  
If you feel you reached this message in error, please contact the [Site Administrator](#) for assistance. Sorry for any inconvenience.**

<b>* Required field</b>	<b>* Preferred Language</b> <input type="text" value="English"/>
<b>* First Name</b> <input type="text" value="Test"/>	<b>* Affiliation</b> <input type="text" value="Integrator/Dealer"/>
<b>* Last Name</b> <input type="text" value="User"/>	<b>* Vertical Markets</b> <input type="checkbox"/> Aviation <input type="checkbox"/> Commercial/Industrial
<b>* Job title</b> <input type="text" value="Test Subject"/>	<b>(choose all that apply):</b> <input type="checkbox"/> Oil/Gas <input type="checkbox"/> Gaming/Sports/Leisure
<b>* Company</b> <input type="text" value="Test Company"/>	<input type="checkbox"/> Education <input type="checkbox"/> Ports/Maritime/Transportation

## Contact the Site Administrator / Submit Requests

Contact the Site Administrator page allows users to submit requests to add their company's email domain to our registration database, adding Tyco Account #s to profiles, and to request additional access. On this page, for example – you can ask for your account number to be added to your website account profile. Please add as much information as possible including your phone number in case the Site Administrator needs to contact you for more information.

**Contact the Site Administrator**

Use this form if you should have problems registering for a new account or any other general problems with the website. If you would like to submit suggestions aimed at making our websites a better experience, a [Site Feedback](#) link is located in the footer of every web page.

<b>* Required field</b>
<b>* Email</b> <input type="text" value="Name@Company.com"/>
<b>* First Name</b> <input type="text" value="First"/>
<b>* Last Name</b> <input type="text" value="Last"/>
<b>Phone</b> <input type="text" value="12345678"/>
<b>* Concerns</b> <input type="text" value="Please add my company email domain to your database for Integrator/Dealer access or please add my Tyco Account # to my Profile."/>
<input type="button" value="Submit"/>

Please allow 2 business days for your account number to be added to your website profile. Please work with the Customer Service team regarding questions about your account profile.

**Contact the Site Administrator**

Your concern was submitted successfully.  
We will respond to your issue within (2) business days. We apologize for any inconvenience.

**Account Activation Process**

After submitting your Site Registration form, a validation email will be sent to the email address you provided. Click the link within that email and a validation web page will open (just close it) and a second email will arrive with your password. After initial login please change your password. If you are experiencing any problems like not receiving your login credentials after clicking the activation email link, please contact the Site Administrator. **\*NOTE: Please also check your Bulk/Junk Email folder for activation/confirmation emails and also contact your Email Administrator to unblock emails sent from tycoint.com**

**Activation Email Example**

\*\*\*\*\*  
This is an automated message. Do not Reply.  
If you have any questions please [contact us](#).  
\*\*\*\*\*  
  
Dear Valued Member,  
  
Thank you for registering to obtain extended features to one of our web sites.  
  
Before you get started, you will need to activate your account. Do this by clicking on the link below, a new web page will open (just close it) and your password will be emailed to you.  
[Click Here to activate your account.](#)  
  
If you have any questions about this process or our sites, please do not hesitate to [contact us](#).  
  
Thank You!

## Account Password Email Example

```
*****
This is an automated message. Do not Reply.
If you have any questions please contact us.
*****

This e-mail confirms your registration to the Member Center.
Please keep it in a secure place for future reference.

Important Information!
Email Address: User@EmailDomain.com
Password: Password1

Your Account provides convenient access to content from multiple brands in one place,
as well as access to special content not found in the public portion of our web sites.

To update your profile information or change your password:
First Login, then at the top right of web site click Update Profile to perform any changes.

If you have any questions about this process or our sites, please do not hesitate to contact
US.

Thank You!
```

## Homepage Login

Once you've received your website login credentials (See Screenshot Above) – you may login into the Software House website. In the page header is where you will find all of the key navigation links and other features such as website search, links to related websites and the login link.



Direct URL: <https://swhouse.com/Login.aspx?pp=http://swhouse.com/Default.aspx>

## Updating your user profile

If you need to change information such as password, you can log into the website and click on the 'Update Profile' link in the top navigation bar. You will be presented with the current information for your account where you can make the needed updates and submit these changes back to the website where they will be saved.

If you require additional access to the website, you can click on the button at the bottom of the page labeled, 'Request Additional Access' where you will be able to identify the access you require.

The screenshot shows the 'Update Profile' page on the Software House website. At the top right, there are links for 'Log out' and 'Update Profile' (the latter is highlighted with a red box), and a search bar. The main navigation bar includes 'Products', 'Industry Solutions', 'Support', 'Technical Library', 'About Us', and 'News + Events'. The page title is 'Update Profile'. The form contains the following fields:

- \* User Email: Your email address
- Change Password: [password field]
- Verify Password: [password field]
- \* First Name: First name
- \* Last Name: Last name
- \* Job title: Your Job title
- \* Company: Company name
- \* Address 1: Company address
- Address 2: [text field]
- \* City: City where company is located
- \* State/Province: State/Province
- \* Zip/Postal Code: Zip/Postal Code
- \* Country: Country (dropdown menu)
- \* Office Phone: Office Phone number
- Fax: Fax number
- \* Preferred Language: English (dropdown menu)
- \* Required fields: [checkbox]

At the bottom of the form, there are two buttons: 'Submit' and 'Request Additional Access' (the latter is highlighted with a red box).

Thank you for taking the time to review the Software House Website Registration Process Guide. We hope this guide has been a helpful tool navigating you through the login process.